Are We Hearing Our Patients’ Voices?
HEC Annual Conference
March 17/18, 2016
Evergreen Conference Center, Stone Mountain, GA

Thursday, March 17

8:30 Welcome
8:45 Montage of Patient Stories via Video
9:00 Stories Matter: Narrative Ethics in Patient Care
Martha Montello, Ph.D.
10:00 Break
10:15 A Patient/Physician Conversation regarding Functional/Psychogenic Illness
Chad George
Walid Nassif, MD
11:15 Hearing our Patients’ Voices in Chronic Care
Bridget Mildon
Laura Medders, LCSW, C-ASWCM
Roland Harris, MRC

12:15 Lunch
1:00 Heroes in Healthcare Ethics Award
1:15 “Schwartz Rounds” and Patients’ Stories
Halley Locke Griffin, LMSW
Krisha Arvin, MDiv, BCC
Shella Chawda, ANP-BC
Caroline Peacock, LCSW, MDiv

2:15 Break
2:30 Support Groups: Accompanying and Learning from Patients
Hannah Hamby, LMSW, ACM
James Hankins, MSW, LCSW
John Fortin, MS, support group member
David Lloyd, MD, FRCP (C), FAAP, SFHM, support group member

3:30 (Break – transition to breakout sessions)
3:45 Hearing our Patients’ Voices in Hospital/Acute Care Environments

Breakouts
1. Listening to Stories of Pain
   Kate Yeager, Ph.D., RN, MS
   Ballrooms E/F/G
2. Ethical Challenges in Advanced Heart Failure
   Neal Dickert, Jr., MD, Ph.D.
   Maple
Andrew L. Smith, MD

3. “Listening” in the Emergency Room
   Paul DeSandre, DO
   James O’Shea, MBBS, MA

4. Patient/Family Advisor Programs
   Michelle Gray, MN, RN, CCRN-K, NEA-BC
   Sylvia Bell, MEd

4:45 Reflections from the Breakouts

5:15 Adjourn for day

Friday, March 18

**Note Room Change** **March 18th All sessions are in the Woodland Lake Ballroom**

9:00 The Magic of Storytelling to Improve the Patient and Family Experience
   Michelle Clements, BSN, RN

10:00 Hearing Our Patients’ Voices as Health Declines and Near the End of Life
   Kimberly Curseen, MD
   Nicolas Krawiecki, MD
   Wendy Wright, MD, FCCM, FNCS

11:15 Break

11:30 “Hearing” the Voices of Patients with Alternative/Non-Normative Modes of Communication
   Shannon King
   Rachel Kolb, MA
   Jennifer Sarrett, Ph.D.

12:30 Lunch

1:15 Communication Strategies
   When efforts to hear the patient are not working …
   Kevin Wack, MA, MTS
   Sarah E. Herbert, MD, MSW, LLC

2:30 Hearing Patients in Ethics Consultation (a facilitated working session)
   Kathy Kinlaw, MDiv

3:30 Adjourn

***Speaker powerpoints, conference materials, and bibliography accessible at:
http://ethics.emory.edu/pillars/health_sciences/HEC2016/HEC2016.html